

Kerry Winchell, LPC: Return Policy

- In Person Workshops: Payment is non-refundable if attendance is canceled within 30 days of the workshop, unless the event is canceled by the facilitator.
- In Person Educational Classes: Payment is non-refundable if attendance is canceled within 72 hours of the class, unless canceled by the facilitator.
- Online Workshops/Online Trainings: Payment is non-refundable if attendance is canceled within a week of the workshop/training.
- Online Courses: CEU online courses are non-refundable; non-CEU online courses, you must initiate a refund request within 7 days of purchase.
- Other Services: Payment is non-refundable.
- Merchandise: The store does not accept returns or exchanges, unless your item(s) arrived defective. All merchandise purchased are non-refundable. Unworn exchanges of defective items are accepted within a 15 days period of initiating an exchange request. All items for exchange due to defects will be evaluated for damage and eligibility. Customers are responsible for exchanged items shipping costs. If your defective item is appropriate for exchange, shipping costs will be credited to you and a replacement will be shipped to you at no cost.